

Customer: A-Train (operator of Arlanda Express)

### The challenge

In 1995 a consortium of Swedish and international construction companies in cooperation with GEC-Alsthom (today Alstom) won the Swedish state contract to build and operate the Arlanda (Stockholm Airport) rail link. This pioneered as the first Swedish private railway investment in modern time.

Within the consortium, Alstom was to build and deliver the rolling stock.

The consortium set up the operation company, A-Train, who was also given the responsibility to act as internal customer to the construction parties and to be responsible towards the state contract. In 1997 Transrail was engaged by A-Train to assist in customer management of the delivery of the Arlanda Express shuttle trains.



### The solution

The work consisted of design, manufacturing, and project schedule reviews. Transrail staff supervised the manufacturing, participated in typetests etc. Finally, we participated in the commissioning tests and identified and supervised necessary modifications of the trains before start of service. During the first years of operation we managed the reliability monitoring programme. Later we were contracted by A-Train to manage a Settlement Agreement programme as agreed with Alstom to close open issues of the vehicle delivery.

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<b>Year of realization:</b>	1997-2002
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